History and theory of the nonprofit sector

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PMAP 3210: Introduction to Nonprofits Andrew Young School of Policy Studies

Plan for today

Why do nonprofits even exist? (Theory part)

Why do nonprofits even exist? (History part)

How to make teamwork not suck

Forming and norming

Issue and cause selection

Why do nonprofits even exist? (Theory part)

Public goods

Non-excludable

Not possible to stop others from using the good or service

Non-rivalrous

One person using the good or service doesn't prevent anyone else from using it



Excludable Not excludable



Not rival



Excludable Not excludable

Rival	Private	
Rivâi	goods	

Not rival



	Excludable	Not excludable
Rival	Private	
	goods	
Not rival	Club	
ΙΟΙ ΓΙΥΑΙ	goods	



	Excludable	Not excludable
Rival	Private goods	Common pool resources
Not rival	Club goods	

Types of goods

	Excludable	Not excludable
Rival	Private	Common pool
	goods	resources
Not rival	Club	Public
	goods	goods

Rivalry and excludability

A free public lecture at a university

Noise produced by aircraft around an airport

A forest used by the community to collect firewood

Hamilton tickets A public park

Bird/Lime/Uber scooters

Government failure

The government doesn't provide public goods or services like it should

Nonprofits can fill those gaps

How to recognize if a nonprofit is fixing this: ask "could the government do that instead?"



Market failure

The private sector doesn't provide goods or services because there's no incentive

Nonprofits can fill those gaps

How to recognize if a nonprofit is fixing this: ask "Could/should the private sector do that instead? Why aren't they?"



Transaction costs

Fixing public goods issues is expensive!

Time, effort, money, resources

Nonprofits can work more quickly and have more connections to communities, making it easier and cheaper to provide services

Externalities

A cost or benefit to someone who did not choose that cost or benefit

Pollution Vaccinations Cell phones and driving

Internet bandwidth Research Education

Nonprofits can help mitigate negative ones and promote positive ones

Contract failure

Principal-agent theory + information asymmetry

Good or service too complex for consumer to understand

Consumer not competent to understand

Purchaser not ultimate consumer

Nonprofits have inherent trust, or "halo" effect; no assumption that organization is trying to exploit the consumer

Pluralistic theory

Even if government is competent and can provide public goods, nonprofits are seen as less bureaucratic and more responsive

Nonprofits...

...encourage individual action for the public good

... create stronger societies

...respond better to the needs of diverse societies

In small groups, think of two different nonprofits

Why do these organizations exist?

What are the differences and similarities of these organizations?

What need do these organizations fill? Government failure? Market failure? Something else?

Would the work be more efficient if done by the government or private companies? Or are nonprofits the best route?

Do people trust these nonprofits? Can they reach out to diverse groups better or worse than the government or private companies?

What would happen if the nonprofit failed?

Why do nonprofits even exist?

(History part)

Six characteristics of nonprofits

Formal organization



Private

Self-governing

Voluntary

Operating for public benefit

British Colonies

1601 Elizabethan Statute of Charitable Uses

British Colonies

1601 Elizabethan Statute of Charitable Uses

British Colonies

Public benefit	Poverty and education
Voluntary	Yes
Self-governing	Government control
Income sources	Mostly tax supported
Private	Government control
Formal organization	Mostly in churches

New Republic (1787+)

Two big changes

Separation of church and state

First amendment right of association

Dartmouth v. Woodward (1819)

New Republic (1787+)

Formal organization	Corporations
Private	Arbitrary state charter
Income sources	Private sponsorship
Self-governing	Boards
Voluntary	Yes
Public benefit	Poverty and education

19th Century



"Charitable purposes" expanded to include arts and museum

James Smithson

19th Century



Alexis de Tocqueville

"I have seen Americans make great and real sacrifices to the public welfare and have noticed a hundred instances in which they hardly ever failed to lend faithful support to one another."

19th Century

Formal organization	Religious resurgence
Private	Arbitrary state charter
Income sources	Donations and earned income
Self-governing	Boards
Voluntary	Yes
Public benefit	Add arts and museums

1900–1960

Two big changes

16th amendment (ratified 1913) creates a federal income tax

Tax exemption for nonprofits (1913) Tax deduction for donations (1917)

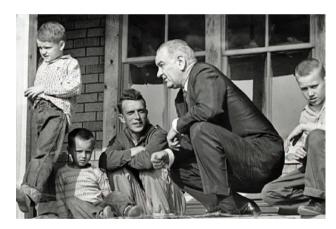
Definition expanded to include science and research

1900–1960

Formal organization	Corporations and trusts
Private	Broad state charter
Income sources	Donations and earned income
Self-governing	Boards
Voluntary	Yes
Public benefit	Add scientific research

1960-2000

War on Poverty



Increased federal funding

Neoliberal privatization



Explosive growth & professionalization

Rise in secularization



Increase in nonreligious nonprofits



Formal organization	Corporations
Private	Simple charter
Income sources	Mostly earned income
Self-governing	Boards
Voluntary	Yes
Public benefit	IRS categories

2000-today

Social entrepreneurship and sector blending

Certified B

Corporation

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Formal organization	Sector blending
Private	Simple charter
Income sources	Mostly earned income
Self-governing	Boards
Voluntary	Yes
Public benefit	IRS categories

Questions

Are the roles of nonprofits and government properly balanced?

What does the religious history of nonprofits mean to us today?

Why is the corporation so important to nonprofit history?

Should "charitable purpose" be broader or narrower?

Why do we feel a need to treat nonprofit money differently?

How to make teamwork not suck

Teams are everywhere!

There's a whole world of scholars who study what makes teams effective

(Organizational behavior)

Teams generally increase productivity, quality, and morale

They're a good thing!

Few do them right

Often, managers (and professors) see the success of teams and make their employees (or students) adopt them *without any preparation*

This is bad!

Trying to work in a team without any preparation leads to failure and inefficiencies

Teams can create public good deficiencies!

We're going to do teams right

Stages of the team lifecycle

Forming

Norming

Storming

Performing

Forming

Members aren't a team; just individuals

Lots of uncertainty about everything

Silence, self-consciousness, dependence, and superficiality reign supreme Figure out the details of the task or project

Get questions answered

Establish trust and build relationships

Establish clarity of purpose, procedures, and expectations

Norming

Start building a team culture

Codify norms and expectations in a written charter

Start conforming to standards and expectations

Maintain unity and cohesion

Facilitate participation and empowerment

Show support to team members

Storming

Harmony and success can lead to dissension

"All sunshine makes a desert"

Coalitions and cliques

Free-riding

Hold members to expectations in the charter

Manage conflict

Legitimize productive expressions of individuality

Turn counterdependence into interdependence

Performing

After forming, norming, and occasional storming, the team can work at a high level of performance!

Members show shared responsibility and concern for one another

Today's plan

Forming

Create a team name

Get to know each other

Get questions answered

Norming

Establish roles and expectations

Write a charter



Create a name

Create a charter

Settle on a community and issue and preliminary nonprofit for final project

Forming and norming

Issue and cause selection